

# **ProcessMind Acceptable Use Policy**

Effective starting: April 1, 2024

## Introduction

Welcome to ProcessMind, where the future of process control is already a reality. Our revolutionary cloud-based platform is designed to transform how you manage and optimize your workflows. We created this Acceptable Use Policy (AUP) to ensure a safe, respectful, and legal environment for all users, facilitating a seamless transition into a new era of process management.

#### Scope

This policy applies to all users of ProcessMind's services, websites, and cloud services. It governs all forms of content created, posted, uploaded, shared, submitted, or otherwise provided to the services by users.

## Acceptable Use

We encourage the use of ProcessMind to:

- Effortlessly create and map processes.
- Gain data-powered insights to identify optimization opportunities.
- Collaborate seamlessly for a unified process experience.
- Utilize powerful simulation tools to ensure optimal changes.

#### However, users must not engage in activities that:

- Violate intellectual property rights.
- Compromise user safety, privacy, and authenticity.
- Involve spam, inauthentic behavior, or any form of harassment.
- Disrupt the services or other users' experiences.
- Compromise the security or operation of our systems, including probing, scanning, or testing the vulnerability of any system or network hosting our services, unless expressly permitted by ProcessMind.

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• Tamper with, reverse-engineer, or hack our services, circumvent any security or authentication measures, or attempt to gain unauthorized access to the services, related systems, networks, or data.

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- Modify, disable, or compromise the integrity or performance of the services or related systems, network, or data.
- Decipher any transmissions to or from the servers running the services.
- Overwhelm our infrastructure by imposing an unreasonably large load on our systems, such as using automated systems to send more requests to our servers than a human could reasonably produce using a normal browser.
- Reproduce, duplicate, copy, sell, resell, or exploit any portion of the Service, use of the Service, or access to the Service without our express written permission.

## **Compliance with Laws and Regulations**

Users are responsible for using ProcessMind in compliance with all applicable laws, regulations, and this AUP. This includes respecting the intellectual property, privacy, and safety of others.

#### Enforcement

ProcessMind reserves the right to take any necessary action against users who violate this policy, including removing content, suspending access, or terminating accounts. Users are expected to cooperate with investigations into violations.

#### **Changes to This Policy**

We may update this policy to reflect changes in our services, legal requirements, or other factors. Users are encouraged to review this policy periodically.

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### Join the Revolution

Get ready to say goodbye to clunky processes and hello to a smoother, smarter way of working with ProcessMind. Start using our service today and experience the future of process control!

For any questions about this policy or to report a violation, please contact us through our official channels.

By using ProcessMind, you agree to comply with this Acceptable Use Policy, ensuring our community remains a productive, respectful, and legal environment for everyone.